



Guarantee to Pass the First Time Honor Form

Per our Guarantee to Pass the First Time, we agree to reimburse your retesting fee for your second attempt. The DOI retesting fee is currently \$39.00. To receive your \$39.00 check by mail, you will need to print out this form and complete in full as well as provide the following information. **If any information or required documents are missing, reimbursement will not be honored.**

Please print, fill out and include required documentation and mail to (no emails will be accepted):

PreLicenseTraining.com
Attn: Guarantee Department
1322 E. Shaw Ave #260
Fresno, CA. 93710

PLEASE ALLOW 3 to 4 weeks for processing.

- 1- Attached a copy of the Department of Insurance Fail Test Notice that you received after your exam or the CDI Proctor Report. [Click here for a sample.](#)
- 2- First and Last Name: _____
- 3- Mailing Address (City, State and Zip): _____

- 4- Email Address: _____
- 5- Phone Number: _____
- 6- StudyHall sign up date: _____
- 7- StudyHall User Email and Password: _____
- 8- Copy of proof of payment for the retesting fee.

Again, both proof of failing and proof of paid retesting fee are required along with this form. After we verify that you paid and used the StudyHall, we will issue your reimbursement check and mail it to the above mailing address. Please allow 3 to 4 weeks for delivery.